## How to Change the Minds of Those You Disagree With

Ah, it's January of another year! That means it's also a time for fresh starts and new goals.

One of my goals this year is to finally read <u>The Autobiography</u> of <u>Benjamin Franklin</u>. Although I've perused large portions of it in the past, reading it straight through has been on my todo list for some time, and now that I've started, my copy is already filling up with underlining and penciled notes in the margin.

Hitting page 13, I came across a nugget of wisdom perfect for our times, in which many strong and polarizing opinions flow freely. Franklin is discussing his journey in learning how to properly persuade and inform others while in conversation, rather than to simply debate and argue with them. Having been on both the giving and receiving end of such argumentative conversations in the last year—as, I'm sure, have many of you—I found Franklin's remarks a gentle reminder that, if we are to win the world to our way of thinking, we must practice effective methods of persuasion.

"I wish well-meaning, sensible men would not lessen their power of doing good by a positive, assuming manner," Franklin begins, showing that our influence on others is reduced by an attitude of overconfidence. Franklin says that this type of approach "seldom fails to disgust, tends to create opposition, and to defeat every one of those purposes for which speech was given to us, to wit, giving or receiving information or pleasure."

To test the truth of this statement, one need only look to the news media, which have made a habit of condescendingly telling the American public what to do. Their trustworthiness in the

eyes of Americans dropped to the second lowest on record in 2021, a Gallup poll showed. If all we're interested in is running our mouths and showing our own importance, not in persuading others to adopt our ideas, then we should follow in the media's steps, for, as Franklin says, "a positive and dogmatical manner in advancing your sentiments may provoke contradiction and prevent a candid attention."

Those who never pause to hear and consider the other side are also unlikely to convince their opponents. "If you wish information and improvement from the knowledge of others, and yet at the same time express yourself as firmly fix'd in your present opinions, modest, sensible men, who do not love disputation, will probably leave you undisturbed in the possession of your error," Franklin writes. "And by such a manner, you can seldom hope to recommend yourself in pleasing your hearers, or to persuade those whose concurrence you desire."

Assume the best of your listeners, Franklin says, acting not as though you are schooling them for their own good, but calmly suggesting facts and insights as though they're not a big deal. Franklin concludes his reflection on persuasion by quoting Alexander Pope:

Men should be taught as if you taught them not, And things unknown and propos'd as things forgot

To speak, tho' sure, with seeming diffidence.

This last year has been full of opportunities to debate, and those debates will likely only continue. So whether you want to convince others to take the vaccine or to avoid it, that Trump won or that he's an absolute moron, or that you are correct about any number of other polemical positions, why not take a page out of Franklin's book?

If your mission is only to prove your own self-importance and knowledge, then by all means, enter every discussion with an

argumentative mindset and pound your views into the heads of your listeners. But if your mission is to persuade and present the truth in hopes that your hearers will take heed, then try Franklin's suggestions. In the end, such winsomeness as he advises may just change the world. Or at least your corner of it.

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